851,100. 5000:13bell 519F2:80:119 09:00:80) 1-77 :095:1095 2251

RIPE NCC Reporting Procedure

Laura Cobley RIPE NCC



The RIPE NCC Registry

- Mandate: "maintain an up-to-date and accurate Internet number resource registry"
- Ongoing efforts
 - due diligence
 - contractual responsibilities for members and independent resource holders
 - audits
 - -handling reports



Registry Data in the RIPE Database

The RIPE Database

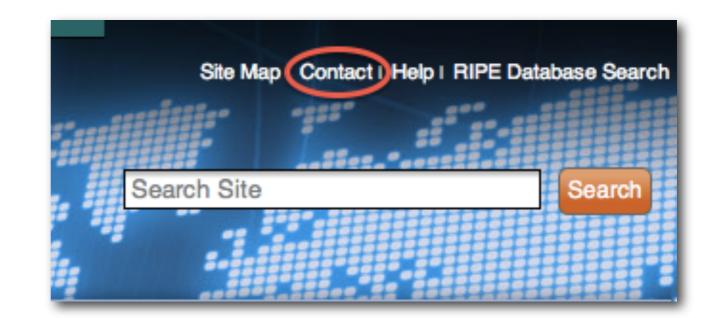
- is a public and open database
- also contains registry data

| inetnum: | 193.0.0.0 - 193.0.255.255 | | | |
|-------------|----------------------------|-----|----------------------|--|
| netname: | ZZ-EXAMPLE-20120419 | | | |
| descr: | LIR Org Name Ltd. | | | |
| country: | NL | | | |
| 0 | ORG-LIR-RIPE | | | |
| org: | | | | |
| admin-c: | A1-RIPE | | | |
| tech-c: | T1-RIPE | | | |
| tech-c: | T2-RIPE | | | |
| notifu: | dbupdates@lir.com | | inetnum: netname: | 193.0.1.32 - 193.0.1.47 XYZ-INTERNET-CAFE |
| status: | ALLOCATED PA | | descr: | XYZ Ltd. |
| mnt-by: | RIPE-NCC-HM-MNT | J | country: admin-c: | NL CAC-RIPE |
| mnt-lower: | LIR-MNT | | tech-c: | CTC-RIPE |
| mnt-routes: | LIR-MNT | | status: notify: | ASSIGNED PA dbupdates@customer.com |
| changed: | hostmaster@ripe.net 201204 | 1 Q | mnt-by: | XYZ-MNT |
| - | RIPE | | changed: | dbupdates@lir.com 20120419 |
| source: | KTLE | | source: | RIPE |
| | | | | |



Goals

- Improve the process and the user experience
 - -easy to find
 - -easy to use
 - reassuring
 - consistent



- Improve the quality of the data held in the Internet number resource registry
- Work within existing policies



Update on status

- Reviewed current processes
- Presented ideas at RIPE 63
- Developed webform
- Updated references throughout <u>www.ripe.net</u>
- Launched webform
- Gathering experiences and feedback
- Further development...



RIPE NCC Report Form (1)

Report category

Internet number resource holder

Details of report and additional documentation Please tell us what you would like to report. More ...

| Ban | ruptcy, liquidation or insolvency | ; |
|---------|---|---|
| Choo | e a category | |
| Viola | on of RIPE Policies or RIPE NCC Procedures | |
| - Provi | ion of untruthful information to the RIPE NCC | |
| Bank | uptcy, liquidation or insolvency | |
| Incor | ect contact information in the RIPE Database | |
| Dam | ge to the name, trademarks or intellectual property of the RIPE NCC | |
| Rolos | ant Internet Resource | |
| | | |

In order to identify the natural or legal person responsible, please enter an IP add

ASN, IP address, IP range or organisation object

Selected RIPE DB object

No object selected.

Report -

In order to help us investigate the report, please tell us why you are submitting it.

Add documents

Total size of attached documents cannot exceed 10 MB





RIPE NCC Report Form (2)

Your contact details

Additional identification details

Your details

Name

Your full name

Email

Please give a valid contact email address. More ...

Your email

Phone number

Please enter your telephone number. More ...

Your phone number

RegID

Please enter your RegID, if you have one. More ...

Your RegID

NIC handle

Please enter your NIC handle, if you have one. More ...

Your NIC handle

I represent a Law Enforcement Agency.

Please let us know if you represent a law enforcement agency.

Organisation

Please let us know which organisation you represent. More ...

Your organisation



RIPE NCC Report Form (3)

Validation establishes a working communication channel

Dear Laura Cobley,

Thank you for submitting your report to the RIPE NCC. To complete the process, please confirm your report by clicking on this link:

http://www.ripe.net/report-form/be10274e-fa42-4b31-a9b2-b7bf3b2d4b1b/confirm

Report confirmation

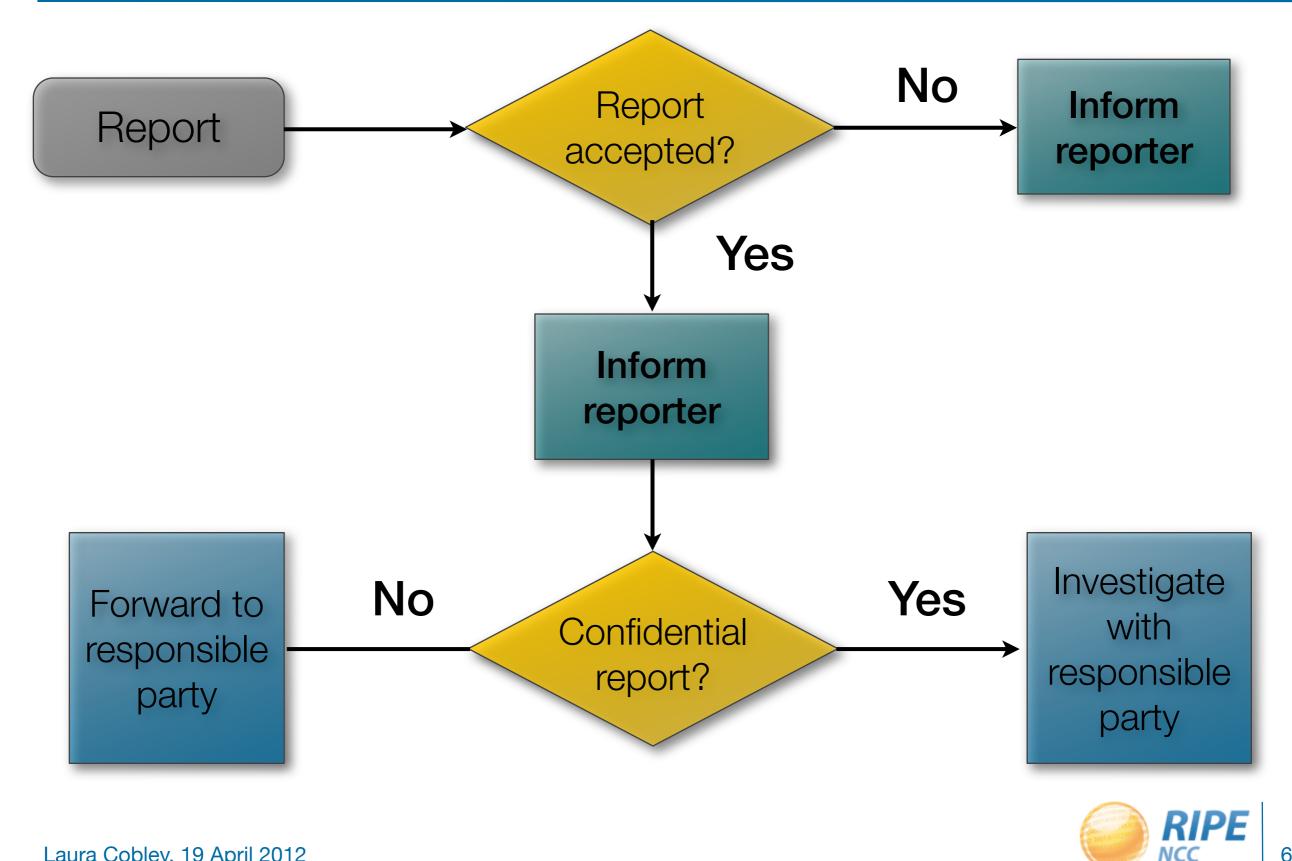
Your report is awaiting confirmation. If you do not confirm within seven days, your report will automatically be deleted.

Please review the report and confirm by clicking below.

```
To: ncc@ripe.net
From: laura@ripe.net
Subject: Report for: Provision of untruthful information to the RIPE NCC
Dear Laura Cobley,
The following report was created:
Category: Provision of untruthful information to the RIPE NCC
```



How we will handle the report



Summary

- Part of a bigger process improvement drive
 - simple
 - -transparent
- Combined effort
 - Users
 - Internet number resource holders
 - RIPE NCC
- Feedback? Let us know at <u>ncc@ripe.net</u>



Questions?



