

RIPE NCC Reporting Procedure

Laura Cobley
RIPE NCC



The RIPE NCC Registry

- Mandate: “maintain an up-to-date and accurate Internet number resource registry”
- Ongoing efforts
 - due diligence
 - contractual responsibilities for members and independent resource holders
 - audits
 - handling reports

Registry Data in the RIPE Database

The RIPE Database

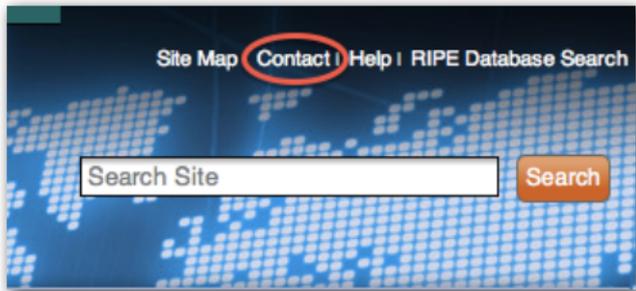
- is a public and open database
- also contains registry data

```
inetnum:      193.0.0.0 - 193.0.255.255
netname:      ZZ-EXAMPLE-20120419
descr:        LIR Org Name Ltd.
country:      NL
org:          ORG-LIR-RIPE
admin-c:      A1-RIPE
tech-c:       T1-RIPE
tech-c:       T2-RIPE
notify:       dbupdates@lir.com
status:       ALLOCATED PA
mnt-by:       RIPE-NCC-HM-MNT
mnt-lower:    LIR-MNT
mnt-routes:   LIR-MNT
changed:      hostmaster@ripe.net 20120419
source:       RIPE
```

```
inetnum:      193.0.1.32 - 193.0.1.47
netname:      XYZ-INTERNET-CAFE
descr:        XYZ Ltd.
country:      NL
admin-c:      CAC-RIPE
tech-c:       CTC-RIPE
status:       ASSIGNED PA
notify:       dbupdates@customer.com
mnt-by:       XYZ-MNT
changed:      dbupdates@lir.com 20120419
source:       RIPE
```

Goals

- Improve the process and the user experience
 - easy to find
 - easy to use
 - reassuring
 - consistent
- Improve the quality of the data held in the Internet number resource registry
- Work within existing policies



Update on status

- Reviewed current processes
- Presented ideas at RIPE 63
- Developed webform
- Updated references throughout www.ripe.net
- Launched webform
- Gathering experiences and feedback
- Further development...

RIPE NCC Report Form (1)

Report category

Internet number
resource holder

Details of report
and additional
documentation

Please tell us what you would like to report. [More...](#)

Bankruptcy, liquidation or insolvency

- Choose a category...
- Violation of RIPE Policies or RIPE NCC Procedures
- Provision of untruthful information to the RIPE NCC
- Bankruptcy, liquidation or insolvency**
- Incorrect contact information in the RIPE Database
- Damage to the name, trademarks or intellectual property of the RIPE NCC

Relevant Internet Resource

In order to identify the natural or legal person responsible, please enter an IP address

ASN, IP address, IP range or organisation object

Selected RIPE DB object

No object selected.

Report

In order to help us investigate the report, please tell us why you are submitting it.

Add documents

Total size of attached documents cannot exceed 10 MB

RIPE NCC Report Form (2)

Your contact
details

Additional
identification
details

Your details

Name ■

Email ■

Please give a valid contact email address. [More...](#)

Phone number

Please enter your telephone number. [More...](#)

RegID

Please enter your RegID, if you have one. [More...](#)

NIC handle

Please enter your NIC handle, if you have one. [More...](#)

I represent a Law Enforcement Agency.

Please let us know if you represent a law enforcement agency.

Organisation

Please let us know which organisation you represent. [More...](#)

RIPE NCC Report Form (3)

Validation establishes a working communication channel

Dear Laura Cobley,

Thank you for submitting your report to the RIPE NCC. To complete the process, please confirm your report by clicking on this link:

<http://www.ripe.net/report-form/be10274e-fa42-4b31-a9b2-b7bf3b2d4b1b/confirm>

Report confirmation

Your report is awaiting confirmation. If you do not confirm within seven days, your report will automatically be deleted.

Please review the report and confirm by clicking below.

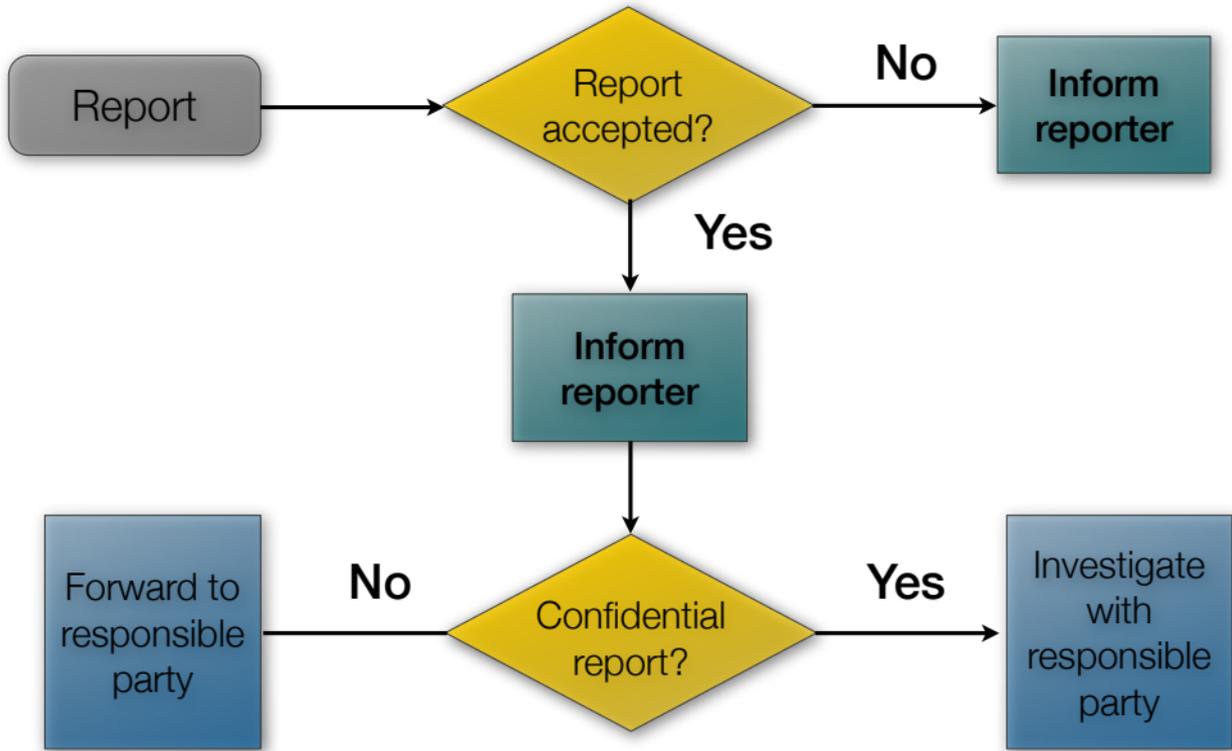
To: ncc@ripe.net
From: laura@ripe.net
Subject: Report for: Provision of untruthful information to the RIPE NCC

Dear Laura Cobley,

The following report was created:

Category: Provision of untruthful information to the RIPE NCC

How we will handle the report



Summary

- Part of a bigger process improvement drive
 - simple
 - transparent
- Combined effort
 - Users
 - Internet number resource holders
 - RIPE NCC
- Feedback? Let us know at ncc@ripe.net

Questions?

